

Returns To Manufacturer [RMA] Slip

Your Name	
Your Buyer Email Address	
Your RMA Number	

You must get an RMA number before you post back these products.

Instructions for returning a product under warranty:

- Firstly, sorry for the inconvenience you are experiencing. Your retail vendor / local distributor / wholesale supplier will contact with you to resolve this issue according to your warranty.

- You need to post the goods back to us by EMS or priority air mail. Do not send the products by courier (such as FedEx)

because this will cause delays when the products arrive in China Customs.

- Wholesale buyers who need to return a bigger quantity are requested to ship the returns by EMS and to make a shipment of 20kg maximum. If your shipment is likely to be more than that, please split the shipment into several packages of 20kg maximum.

- When you post items internationally you need to fill in the declaration of the packet contents and value. State the item name (e.g. "MP4 Player") and product code (e.g. "CVS-04") if you know it, and for the value, state **US\$10 per piece for small items and US\$30 for bigger sized items**. Please use only send returns using the exact address form from this page.

- Please allow up to one month for the goods to arrive at our warehouse in China. We will contact you to acknowledge receipt after the goods arrive. After the goods arrive, checking the products, and repairing / offering compensation will take up to one week to handle. Please contact your vendor if you have not received acknowledgement of the return package after 1 month.

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Please list the products that you are returning and explain the reason for returning:

Product (Quantity + Item Code)	Reason For Return

More mixed products? Please enclose a separate list, preferably printed!

Fill in the address label below and use it for the package.

Put the top part of this form inside the package.

***To avoid delays, do not use couriers such as DHL, FedEx, UPS - Use priority air mail / EMS.**

To:

Jenny Yang

兴隆兴电子科技(深圳)有限公司

广东省深圳市南山区登良路南油第二工业区207栋8楼

8th Floor, Building 207, 2nd Industrial Area,

Dengliang Road, Nanyou, Nanshan District,

Shenzhen 518054, Guangdong, China

CHINA - Tel: 0086-755-26451869

Registered Air Mail / EMS

From:

Electronic Goods Returned Under Warranty

RMA No.: _____